



## Secure Email Gateway

### Multi layered Security in a Single Cloud Service

We all know the impact of spam, viruses, and malware to businesses can be significant, soaking up thousands of hours of productive time every month and many millions of dollars being spent to resolve unnecessary breaches. Not for SMX customers.

SMX has been protecting its customers in Australia and New Zealand against email threats since 2005. Our Secure Email Gateway (SEG) integrates multiple best-in-class anti-abuse solutions, optimised to address the global and local threat landscape.

Compliance and DLP are enabled through SMX's SmartRules® functionality, allowing customised policies to be configured for both inbound and out-bound messages. This is all controlled with a simple to use Email Admin Portal designed for quick access to critical information, unified management and mail flow analytics.

We have a strong track record in Government and Enterprise, our services are focused on organisations and people for which uninterrupted mail flow and email security are important. We become part of the virtual team with a locally-based email experts providing 24/7 support.

### **Australia ranked fourth in the FBI's 2016 and 2018 Internet Crime Reports for number of victims**

*Source: FBI Internet Crime Report*

**Today 45% of all email sent is spam. To guard against this drain on productivity, intelligent tools are needed to protect your business and your people.**

*Source: Spam Laws*

Spam and phishing emails have increased by 600% in the past few years alone. With SEG only clean email is delivered into mailboxes, optimising bandwidth and freeing up IT resources.

SEG will provide peace of mind - Protection from multiple world class email filtering systems, all localised to unobtrusively protect your people and organisation.

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Since the SMX custom rules engine has been in place, we've had no issues. We've gone from receiving a high volume of targeted whaling and phishing email to virtually nothing. SMX said they could solve our issues, and they have. This is one of the best cases of 'it's as easy as flicking a switch' as I've experienced. My pain is just gone.

**Steve James**  
General Manager of Technology Les Mills International

The Secure Email Gateway provides an anti-abuse solution for email, offering unrivalled protection from spam, phishing attacks, whaling attacks and email viruses. Proved catch rates, multi layered filters and defence that is vendor agnostic. With user defined rules, permissions, dashboards and reporting SEG will become your most effective protection against spam, scams and other high risk email.

With the SEG in place you will have;

- Advance security including; additional inbound/ outbound filters, Outlook spam submission and feedback, advanced URL analysis and a real-time security policy engine
- Customer defined rules from SmartRules® rules engine
- Advance quarantine with content and rules based logic
- Comprehensive Data Loss Protection (DLP) capabilities



## Analytics

Pinpoint and provide powerful reports in minutes, on threats, business intelligence, and compliance.

Reporting options:

- Mailflow reporting
- Compliance
- Threat analysis
- Technical reporting
- Business intelligence
- Report integration

Key aspects:

- Provides historic and near real-time analysis of your organisation's email
- Can provide detail on every message processed, including message classification and delivery status
- Runs reports on-demand or you can subscribe periodically



## Management

Taking care of users, rules and data in one place.

Our management portal allows access based on a person's security level. These tasks can be managed through the portal:

- Provisioning
- Policy management
- Data Loss Prevention (DLP)
- Custom rules
- Message analysis
- Quarantine
- Archiving
- Reporting



## Security

Government-grade email security, that's customised to give your organisation the best protection.

We detect and protect against sophisticated threats:

- Spam
- Viruses
- Malware
- Ransomware
- Spoofing
- Phishing
- Whaling

Key aspects of our threat response include:

- Denial of Service
- URL Analysis
- Warning, quarantine, or rejection of threats
- SMX custom rules engine for greater flexibility

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SMX is known for cloud email security and archiving which is used by many government organisations, including over half of all New Zealand's local government agencies. The SMX Secure Email Gateway offers unified security, compliance and analytics, enabling the seamless integration of multiple anti-abuse, DLP and compliance solutions managed through a single dashboard.

- SMX offers products and services that focus on localised threats, simplified migration, rapid adoption of Office 365 email and archiving
- 14 years of experience developing, deploying and supporting email services for enterprise users and email service providers
- SMX has over 1.2 million mailboxes being managed and protected
- SMX provides 24/7 local support
- Valued online security provider for Microsoft IP
- NZ All-of-Government supplier - Telecommunications as a Service (TaaS) approved service provider



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